

Tuesday, August 1, 2017
11:00 am, Eastern Daylight Time (New York, GMT-05:00)

Worldwide ERC® would like to thank today's sponsor: Santa Fe Relocation





# FUTURE PROOFING GLOBAL MOBILITY The Practitioners' view

# WORLDWIDE ERC® WEBINAR DISCLAIMER

The views, opinions, and information expressed during this webinar are those of the presenter and are not the views or opinions of Worldwide ERC®. Worldwide ERC® makes no representation or warranty with respect to the webinar or any information or materials presented therein. Users of webinar materials should not rely upon or construe the information or resource materials contained in this webinar as legal or other professional advice and should not act or fail to act based on the information in these materials without seeking the services of a competent legal or other professional.



#### **Webinar Instructions**

#### Technical difficulties?

Dial 866.779.3239, or e-mail questions to <u>support@webex.com</u>

#### Sound Troubles?

- If your sound quality is poor, check your Wi-Fi strength or connect via cable.
- Call in using the phone number listed under the "Event Info" tab in the upper left-hand corner.

#### To return to meeting room window:

 If you are in full screen mode, you may return to the meeting room window by clicking the View Meeting Room button located at the bottom left corner of your screen.

### **Q&A Instructions**

- Submit questions through Q&A dialogue box
- Box is located in lower right corner of screen
- Do not use the Chat Box
- Be specific
- You may submit your question at any time

#### **Q&A Dialogue Box:**



## CRP® and GMS® Certification

If you are a CRP® seeking CE credit for this webinar, you must utilize the CRP® Recertification Credit Form, available online at:

http://www.worldwideerc.org/Education/CRP/Pages/crp-recertification-form.aspx

(please note that <u>all</u> (S)CRPs must use this form and pay the \$8 admin fee to receive CE credit)

If you are a GMS® seeking CE credit for this webinar, you must include the name/date of this webinar on your GMS® Renewal Application (at the time you apply for recertification). The Renewal Application is available online at:

http://www.worldwideerc.org/Education/GMS/Pages/GMS-Renewal-Application-Form-Video.aspx



## **Today's Presenters**





Betsy Welch
Global Mobility Director
The Americas
Santa Fe Relocation



Selina Jones-May Group Director Global Mobility Worley Parsons



John Rason Group Head of Consulting Santa Fe Relocation



# ABOUT THE 7<sup>TH</sup> ANNUAL GLOBAL MOBILITY SURVEY



#### **Commissioned by:**



#### **Conducted by:**



#### **Own Offices**

96 47

Offices Countries

6 3000+

Continents Employees

Listed on NASDAQ Copenhagen

- Independent international research
- Studies in100+ countries
- ISO20252 certified



#### **FOCUS FOR TODAY**



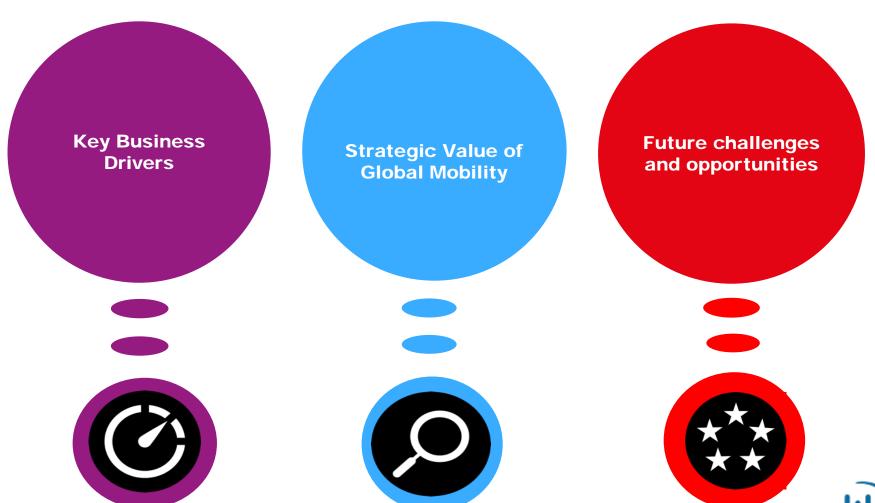


This session explores how HR and global mobility teams can enhance their strategic contribution to business outcomes.



#### THREE KEY AREAS FOR DISCUSSION





# IMPORTANCE TO ACHIEVING STRATEGIC GOALS



How important are an internationally mobile workforce able to meet strategic objectives?

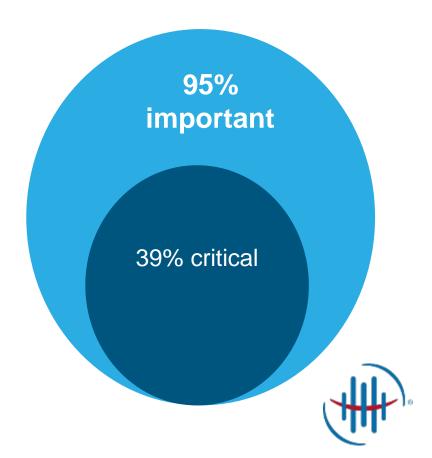
#### **Business Leaders**

# 96% important 35% critical

©2017 Worldwide ERC®

**Drivers** 

#### **Global Mobility professionals**



#### **KEY BUSINESS DRIVERS FOR MOBILITY**



Key business drivers for international assignments amongst GM professionals and Business Leaders

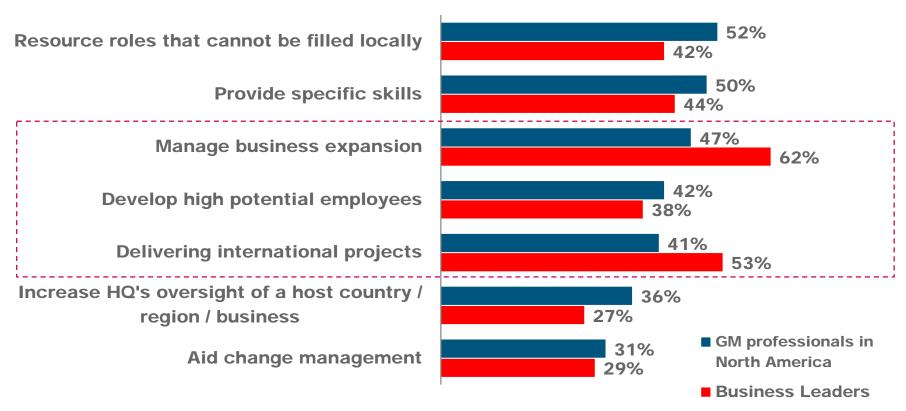




#### **KEY BUSINESS DRIVERS FOR MOBILITY**



**Key business drivers for international assignments amongst North American Global Mobility professionals and Business Leaders** 



% ranked reason in top 3 business drivers

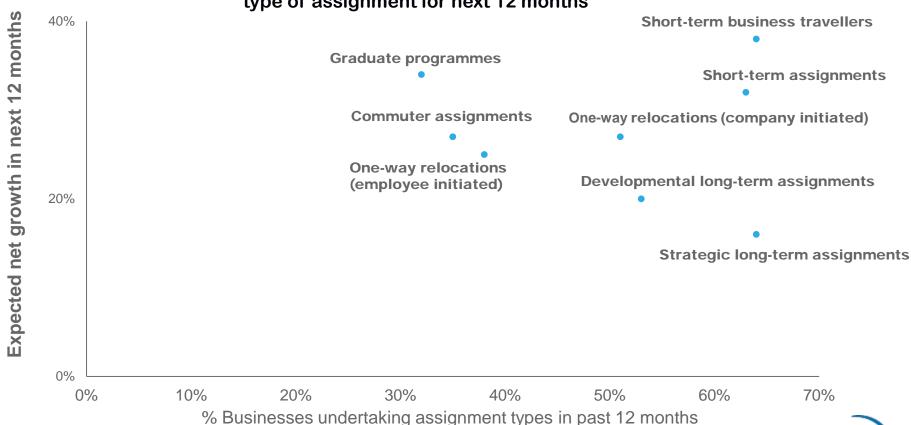




# BUSINESS ASSIGNMENT TYPES UTILISED COMPARED WITH CHANGE EXPECTED IN NUMBER OVER NEXT 12 MONTHS



Number of assignments over last 12 months and expected growth in each type of assignment for next 12 months





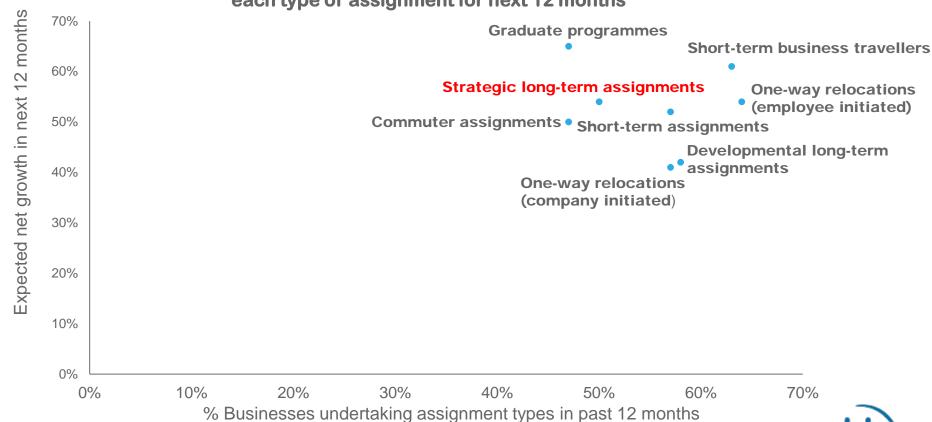
©2017 Worldwide ERC®

# BUSINESS ASSIGNMENT TYPES UTILISED COMPARED WITH CHANGE EXPECTED IN NUMBER OVER NEXT 12 MONTHS



#### **North America**

Number of assignments over last 12 months and expected growth in each type of assignment for next 12 months





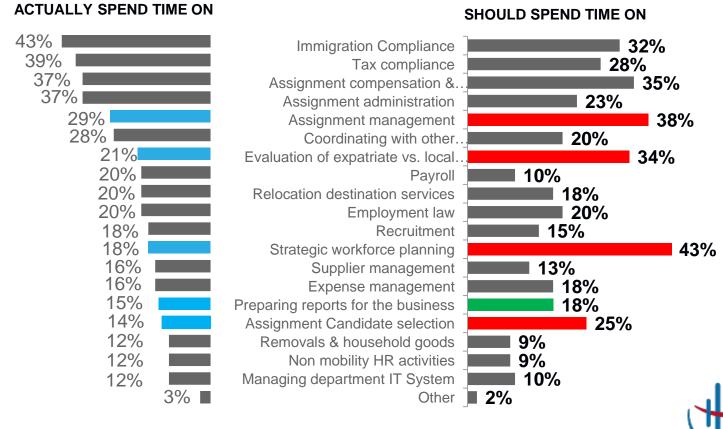
©2017 Worldwide ERC®

nta Fe Relocation Services

# GLOBAL MOBILITY RECOGNISE THE NEED TO FOCUS ON STRATEGIC ACTIVITIES



Where do Global Mobility teams spend their time and where should they be spending their time?

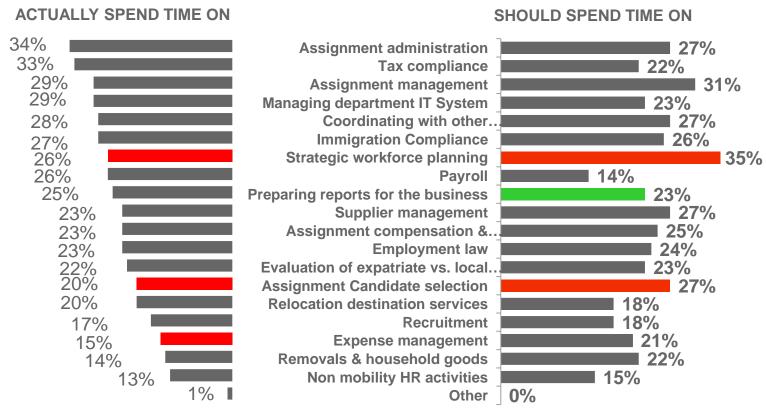


## WHERE GM SPEND MOST TIME VS. SHOULD BE SPENDING THEIR TIME



Where do Global Mobility teams spend their time and where should they be spending their time?

North America







#### **INVESTING IN TECHNOLOGY TO MEASURE ROI**



Number investing in technology amongst those who always measure ROI, compared to those who never measure ROI

Global Mobility teams who always measure ROI

76% Invested in technology

Global Mobility teams who never measure ROI

26% Invested in technology

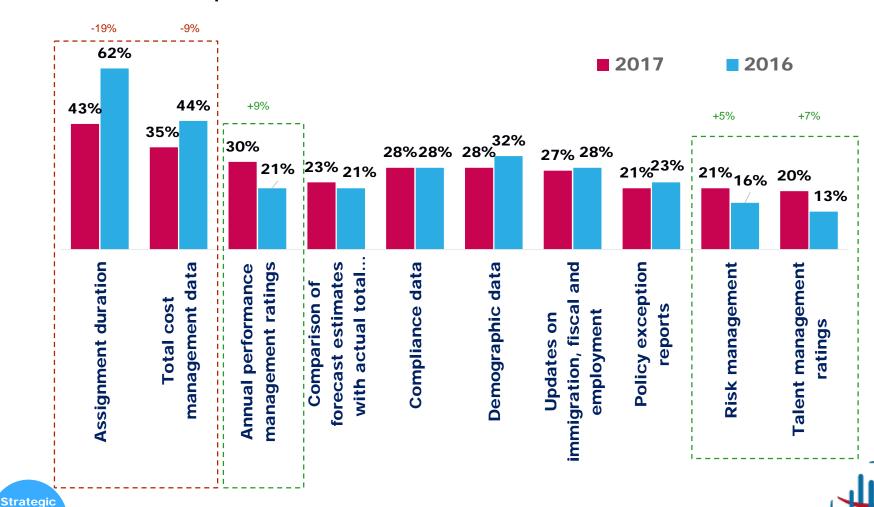




## COMPARISON OF MANAGEMENT DATA SHARED WITH LEADERSHIP 2016 Vs. 2017



#### Global view: Data provided to the wider business



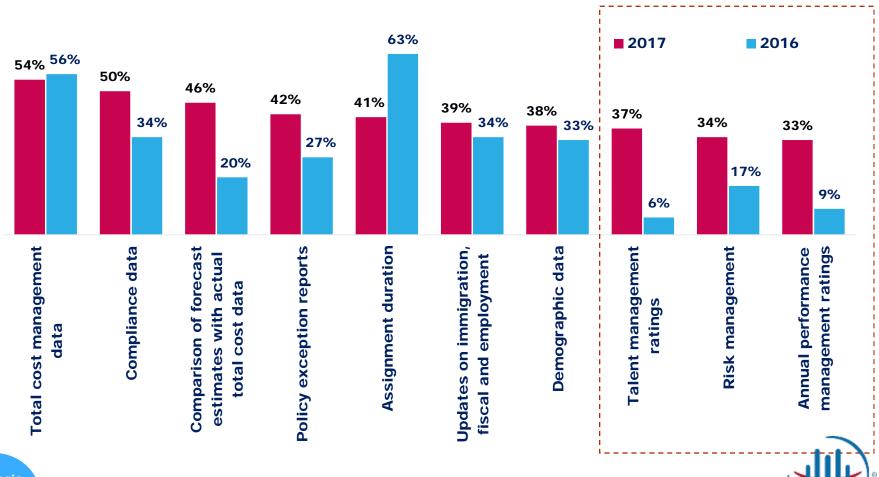
Value of

Global Mobility

# COMPARISON OF MANAGEMENT DATA SHARED WITH LEADERSHIP 2016 vs. 2017

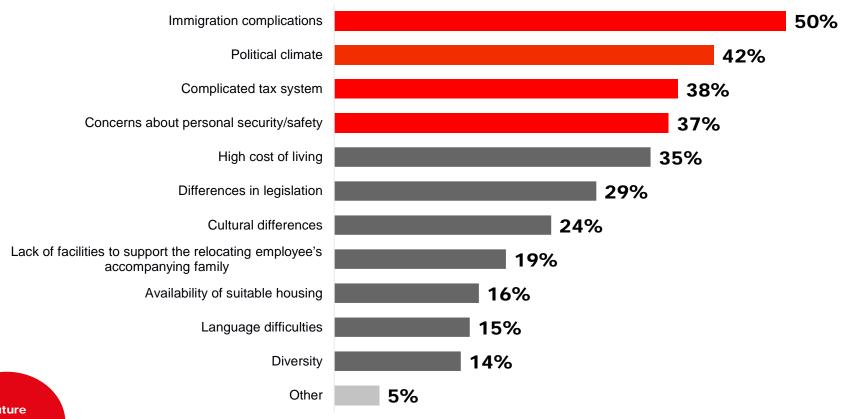


North America findings: Data provided to the wider business



# MAIN CHALLENGES TO ACHIEVING GLOBAL MOBILITY OBJECTIVES OVER THE NEXT FIVE YEARS



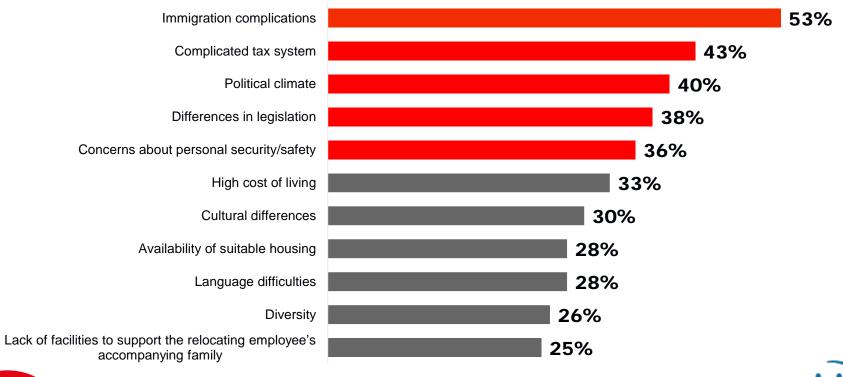




# MAIN CHALLENGES TO ACHIEVING GLOBAL MOBILITY OBJECTIVES OVER THE NEXT FIVE YEARS



#### **North America**







#### CREATING A 'VIRTUOUS' RELATIONSHIP



- COMMERCIAL alignment to drive strategic engagement
- TECHNOLOGY is an enabler <u>not</u> a panacea
- DIVERSITY are policies aligned with changing demographics ?
- RISK management do you have clarity on your global mobility profile?
- DATA ANALYTICS what do your leaders really require and value?
- SUCCESS opens doors



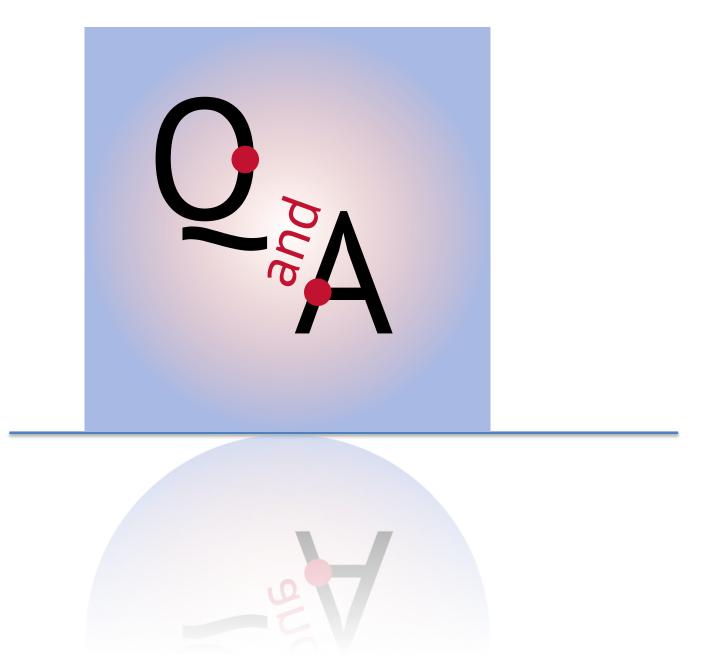


```
дякую
         rahmet
        dhanyavad
      arigatô niżżik ħajr
     mėsi faleminderit tack .,
   akpé obrigado a
                   tapadh leat chnorakaloutioun
 ngiyabonga
                   paldies bayarlalaa terima kasih blagodaria
  wado
               gracias Thank you děkuji hvala
               blagodaram
              merci aclu
                              faafetai lava köszönöm
waad mahadsantahay
                  motashakkeram diolch
asante
                     go raibh maith agat
   asko
                      дзякую
       toda
          xièxie
             spas
              tak
               grazie
               sukriya
```





# **Questions & Answers**





## Thank you for attending!

Visit the Worldwide ERC® web site at www.worldwideERC.org, or contact Worldwide ERC® for more information on these topics. 703.842.3400

