

Thursday, April 27

aires

global mobility. **inspired thinking**™

Worldwide ERC® would like to thank today's sponsor:



# **Employee Mobility: Cuts, Controls, and Innovations**

# WORLDWIDE ERC® WEBINAR DISCLAIMER

The views, opinions, and information expressed during this webinar are those of the presenter and are not the views or opinions of Worldwide ERC®. Worldwide ERC® makes no representation or warranty with respect to the webinar or any information or materials presented therein. Users of webinar materials should not rely upon or construe the information or resource materials contained in this webinar as legal or other professional advice and should not act or fail to act based on the information in these materials without seeking the services of a competent legal or other professional.



#### **Webinar Instructions**

#### Technical difficulties?

Dial 866.779.3239, or e-mail questions to <u>support@webex.com</u>

#### Sound Troubles?

- If your sound quality is poor, check your Wi-Fi strength or connect via cable.
- Call in using the phone number listed under the "Event Info" tab in the upper left-hand corner.

#### To return to meeting room window:

 If you are in full screen mode, you may return to the meeting room window by clicking the View Meeting Room button located at the bottom left corner of your screen.

#### CRP® and GMS® Certification

If you are a CRP® seeking CE credit for this webinar, you must utilize the CRP® Recertification Credit Form, available online at:

http://www.worldwideerc.org/Education/CRP/Pages/crp-recertification-form.aspx

(please note that <u>all</u> (S)CRPs must use this form and pay the \$8 admin fee to receive CE credit)

If you are a GMS® seeking CE credit for this webinar, you must include the name/date of this webinar on your GMS® Renewal Application (at the time you apply for recertification). The Renewal Application is available online at:

http://www.worldwideerc.org/Education/GMS/Pages/GMS-Renewal-Application-Form-Video.aspx



#### **Today's Presenters**



Romayne Dillner
Senior Policy Consultant
724-382-4530
rdillne@aires.com



Ed Hartman
VP of Finance
412-677-1683
ehartma@aires.com



# What are companies doing to reduce and control costs?



# Reducing benefits



- Reducing benefits
- Removing benefits



- Reducing benefits
- Removing benefits
- Adding benefits



- Reducing benefits
- Removing benefits
- Adding benefits
- Changing approaches



#### Reducing Benefits

- Miscellaneous Expense Allowance
  - Fewer basing MEA on one month of salary capped at \$10,000
  - More differentiating the amount by policy tier
    - Aires 2016 highest tier avg = \$8,600 < 2012 avg = \$12,186</li>
    - Aires 2016 middle tier avg = \$6,500 < 2012 avg = \$7,295</li>
  - Average amount is declining
    - Aires: 2016 avg = \$5,600 < 2012 avg = \$6,820</li>
    - WERC: 2016 avg = 5,871 < 2012 avg = \$6,702



"Covering the right expenses for a relocating employee eliminates the need to hand out extra cash"



#### Reducing Benefits

- Home Finding Trip
  - Decline in multiple trips
  - 5 and 3 days most common down from 7 and 5
- Temporary Housing
  - Number of days
  - Meal and incidental expenses
- Relocation Allowance in lieu of reimbursed expenses
  - Controls exceptions, increases satisfaction, decreases time to administer program



#### Removing Benefits

- Home buyouts
  - Guaranteed Buyouts (with or without marketing periods) are declining
  - Reserved for highest tiers
- Direct Reimbursement
  - Properly executed Buyer Value Option eliminates need to gross-up
- Loss on Sale
  - Naturally declining to appreciation
  - Starting to be removed from policies
  - Growing trend for employee to bear portion of loss before employer benefit is offered

#### Removing Benefits

- Loan origination fees & discount points
  - Remove reference to HUD-1
  - Remove reference to loan origination fees
  - Less than 10% of companies cover discount points
- Duplicate Housing
  - Less than half of companies now cover duplicate housing
  - Most common is 2 months down from 3 months



#### **Adding Benefits**

- Discard-and-donate service
  - Reduces overall cost of HHG shipments
- Rental Incentive
  - WERC: 65% report increase in homeowners choosing to rent in destination
  - Reduces costs by eliminating home sale expenses for subsequent relocations
  - Support ranges from \$0 with extension of home purchase benefits to upwards of \$20,000
- Unpacking Service
  - Adding \$ to overall cost of service



- Tiered packages
  - How many tiers is the right number?



- Tiered packages
  - How many tiers is the right number?
- Volunteers Want to vs. Asked to
  - Company-initiated or Employee-Initiated?



- Tiered packages
  - How many tiers is the right number?
- Volunteers Want to vs. Asked to
  - Company-initiated or Employee-Initiated?
- Assignments vs. Permanent
  - Increase in domestic assignments; increase in international permanent relocations

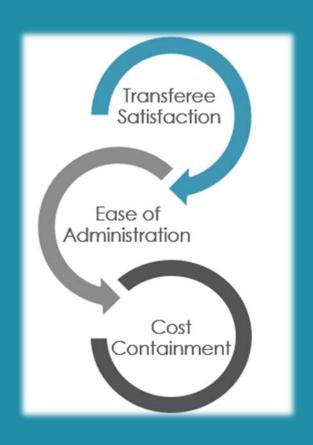


- Tiered packages
  - How many tiers is the right number?
- Volunteers Want to vs. Asked to
  - Company-initiated or Employee-Initiated?
- Assignments vs. Permanent
  - Increase in domestic assignments; increase in international permanent relocations
- Capped Costs
  - \$ limit on overall relocation or individual expense



#### Impact of Policy Changes

- More cost efficient
- Clearly defined, modern packages
- Consistent allocation of benefits
- Appropriate stratification of benefits





What <u>else</u> are companies doing to reduce and control costs?



- Evaluating Relocation-Related Costs
- Purchasing Wisely
- Assuring Data Integrity
- Rethinking International Compensation Administration





#### Non-traditional Cost Savings Opportunities

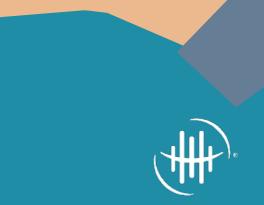


# Relocation Related Costs Bundled Fees vs. A La Carte

Why should you bundle?

 Use Referral fees to off-set costs

 Cost are tougher to control on an hourly basis



#### Purchasing Wisely-

- 75-90% of Relocation related costs are pass-through
- Average internal costs of bank debt = 3%
- If program is funded by others average costs are 5-12%



\$100,000 relocation programcould save \$2,000-\$9,000 annually!

Most cost effective funding programs that are EE friendly are:

- Direct debit program similar to payroll
- Quick Pay
- Deposit account



#### **Assuring Data Integrity**

#### Potential costs related to W-2c

- W-2c creation/\$150-\$300
- Amended 941 filing/\$150-\$250
- Labor costs (payroll)/\$100-\$300
- Amended tax return/\$125-\$1,500
- Possible IRS penalties

Average total cost \$1,438, ouch!





# International Compensation Administration

"Engineer the process to avoid extensions"

- How to avoid extension:
  - Set goal of "No Extensions"
  - Track all your costs of extensions
  - Ask each service provider for recommendations
  - Coordinate and collaborate with all service providers

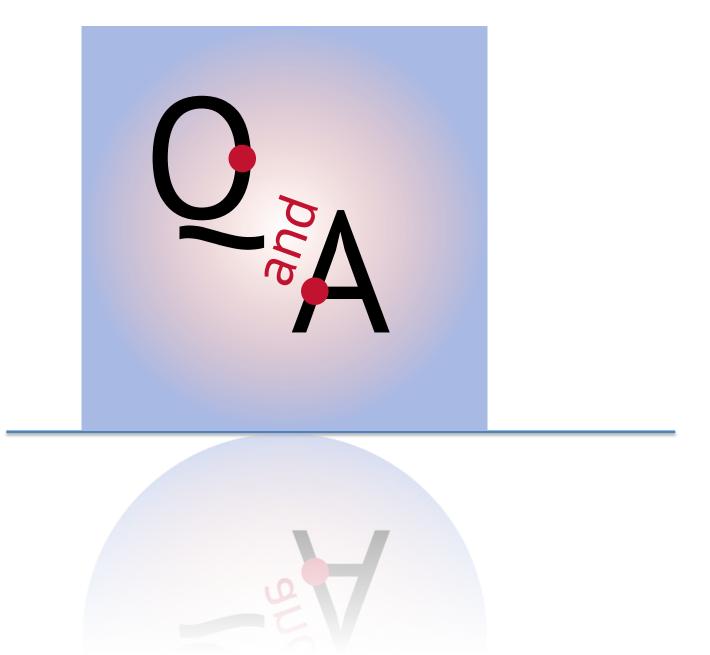


If tax return benefit is provided:

Cost per extension: 1-2 hrs./\$300-\$1,000



# **Questions & Answers**





#### Thank you for attending!

Visit the Worldwide ERC® web site at www.worldwideERC.org, or contact Worldwide ERC® for more information on these topics. 703.842.3400

