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Geopolitical Upheaval and Duty of Care: What Mobility Managers Need to Know



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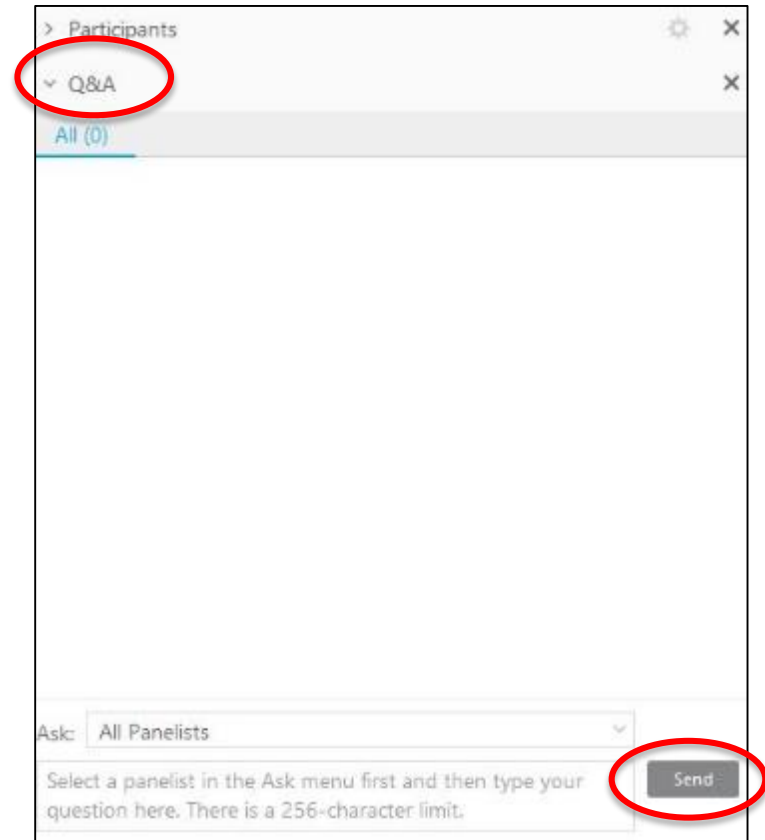
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Today's Presenters



Tracey Rennie
VP, Client Services
Cartus



Caio Leal
Director, Client Services
Cartus



Alvaro Borquez
Senior HR Manager
Procter & Gamble



From Caracas...

...to Latin America



- 99% acceptance rate
- Proximity to consumer market
- Ability to expand facility
- Tax aspects



From Caracas...

...to Campinas



PROJECT ENGAGEMENT

P&G

CARTUS® 



Initial Concerns



Venezuela political situation



Brazil complexities



Timing



Planning and Strategy

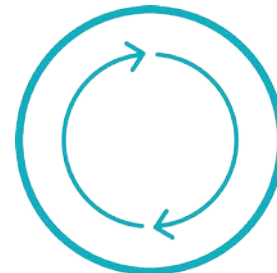
Core project team



Policies and processes



Consistency



Policy and Process Changes



Language Training



Housing Allowance



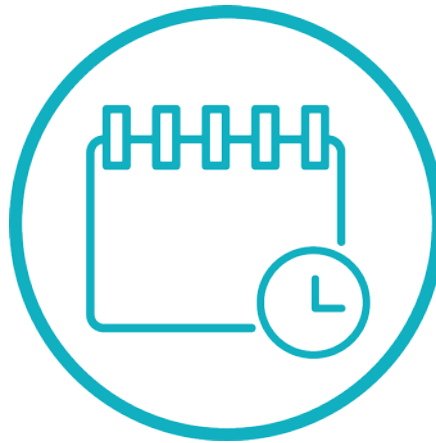
Furniture Allowance



Ongoing Changes



Employee Satisfaction



Project Timeframe



Unforeseen Interruptions



Customer Experience

Employee@Center



Duty of Care

1 What does it involve?

2 Who is responsible for it?

Actual Risk vs.
Perceived Risk

Compliance

Data
Management



Duty of Care Challenges



Business Needs



Employee Needs



Millennial & Technology Impact







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