

2 August 2018 11:00a.m.



# Our thanks to today's sponsor: The DWELLWORKS®

© 2018 Worldwide ERC®



#### **GDPR: The New Era of Compliance**



# WORLDWIDE ERC<sup>®</sup> WEBINAR DISCLAIMER

The views, opinions, and information expressed during this webinar are those of the presenter and are not the views or opinions of Worldwide ERC<sup>®</sup>. Worldwide ERC<sup>®</sup> makes no representation or warranty with respect to the webinar or any information or materials presented therein. Users of webinar materials should not rely upon or construe the information or resource materials contained in this webinar as legal or other professional advice and should not act or fail to act based on the information in these materials without seeking the services of a competent legal or other professional.



#### **Webinar Instructions**

#### Technical difficulties?

Dial 866.779.3239, or e-mail questions to support@webex.com

#### Sound Troubles?

- If your sound quality is poor, check your Wi-Fi strength or connect via cable.
- Call in using the phone number listed under the "Event Info" tab in the upper left-hand corner.

#### To return to meeting room window:

 If you are in full screen mode, you may return to the meeting room window by clicking the View Meeting Room button located at the bottom left corner of your screen.



# **Q&A Instructions**

- Submit questions through Q&A dialogue box
- Box is located in lower right corner of screen
- Do not use the Chat Box
- Be specific
- You may submit your question at any time

#### **Q&A** Dialogue Box:

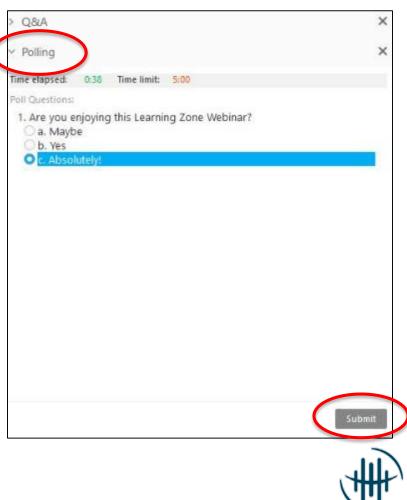




# **Polling Instructions**

- The Polling Box appears below Q&A Box
- Question will appear on slide and in the Poll Box
- Submit answer quickly
- Results will display in the same location

#### **Polling Box:**



# **CRP<sup>®</sup>** and **GMS<sup>®</sup>** Certification

If you are a CRP<sup>®</sup> seeking CE credit for this webinar, you may utilize the CRP<sup>®</sup> credits management portal, available online under "My Account."

#### The seminar ID is 15493.

(All (S)CRPs must apply for credit and submit the \$8 processing fee to receive CE credit)

If you are a GMS<sup>®</sup> seeking CE credit for this webinar, you must include the name/date of this webinar on your GMS<sup>®</sup> Renewal Application (at the time you apply for recertification).



#### **Today's Presenters**



Hank Roth Chief Privacy Officer & Associate Counsel Dwellworks William Tehan General Counsel for Graebel Companies, Inc. Ruder Ware, L.L.S.C.

### Agenda

- Where are we now
- What to be aware of
- To do...doing...done
- Other considerations
- Impact beyond the EU
- Questions



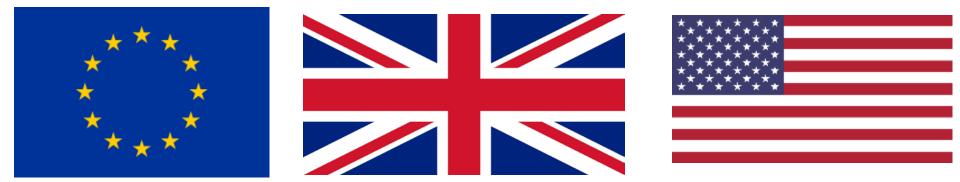


## Where Are We Now?

## Dawn of the GDPR Era



#### **GDPR Compliance Status: Where Are We Now?**



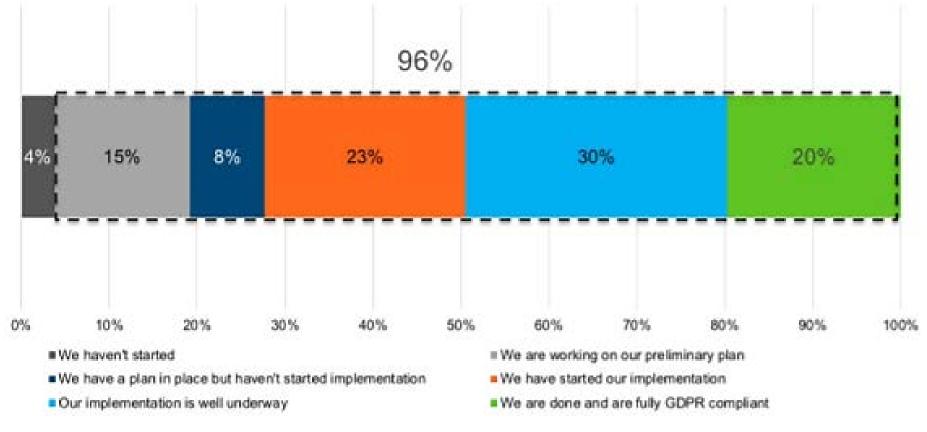


© 2018 Worldwide ERC®

#### **GDPR Compliance: Still a Work in Progress**

#### 96% have started, but only 20% are fully compliant





GDPR Compliance Status independent survey July 2018 BY TrustArc

#### **GDPR Compliance Status: Where Are We Now?**

#### **Third Party Help:** 87% of companies needed third party help with their GDPR project and most still do.

#### **GDPR Compliance Status: Where Are We Now?**

#### Validation:

50% of the companies surveyed plan to secure third party validation prior to issuance of official GDPR certification



## Poll: Where Are You Now?

# Where are *you* now with regard to full GDPR compliance?

- A. Haven't started
- B. Working on a preliminary plan
- C. Have a plan in place but haven't started implementation
- D. Have started implementation
- E. Implementation is well underway
- F. We are fully GDPR compliant





# What To Be Aware Of

#### **Impact on Your Business**

- Worldwide application
- Big fines and penalties
- New data breach notification requirements
- DPO's, DPIA's, data mapping, reporting
- Privacy by design
- Data subject's rights
- Responsibility for sub-processors



#### **Employers**

- Consent not usable as a legal basis for processing employee data
- Intercompany transfers of data may not be compliant
- If GDPR applies, the collection, storage, and use of data must be compliant and data subject rights must be recognized





# To Do...Doing...Done

## Done List (...or at a Minimum To-Do)

- ✓ **Data mapping**: audit info for PII storage and use
- Lawful grounds: identify the legal basis for processing
- Privacy notices: prepared and communicated
- Privacy Policies: updated
- Contracts: reviewed and updated
- Personal Data: minimum handling; strict IT security standards
- Consent: needed; how to obtain

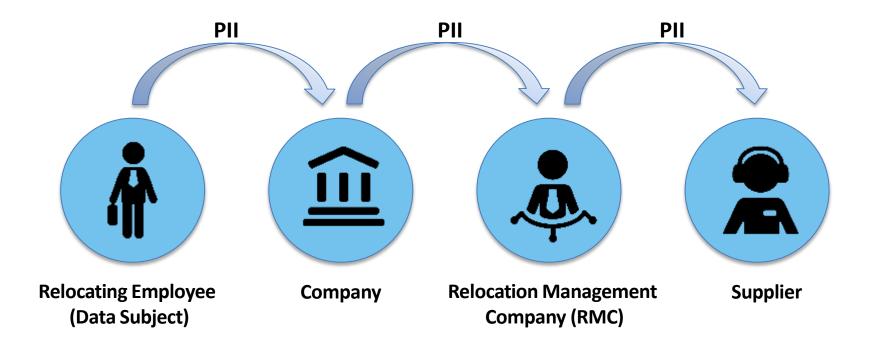


## **5 Keys To Ongoing Success**

- Education and training
- Robust policies and procedures
- Minimization
- Updating privacy notices/privacy policies and contracts



## The Chain of Accountability in the GDPR Era







# **Other Considerations**

## **Insurance (Cyber and Others)**

Will we be able to get coverage?

- Privacy regulators
- Privacy breach vs privacy violations
- Scope of coverage regulatory
- Will we need higher limits?
- Are fines and penalties insurable?
- Do we need local policies?



## **Marketing Emails**

- Must you get permission to send marketing emails to those who have never purchased anything from you?
- Is sending such an email in and of itself a violation?
- What counts as valid consent under GDPR?



## **The E-Privacy Regulation**

- Proposed new regulation was hoped to be effective concurrent with the GDPR
- Sub-set of GDPR typically would only apply to electronic communications
- Review of the Statement of the European Data Protection Board (EDPB) issued on 25 May 2018
- What is next and when?





# Impact Beyond the European Union

### **GDPR Impact Beyond the European Union**

- The "gold standard" for the world
- New California laws
- Expansion to films and photos
- Attack on privacy shield by EU
- US FTC will enforce GDPR protections for US consumers



## Poll: Where are You Now?

# Where are you now with regard to full GDPR compliance?

- A. Haven't started
- B. Working on a preliminary plan
- C. Have a plan in place but haven't started implementation
- D. Have started implementation
- E. Implementation is well underway
- F. We are fully GDPR compliant











#### 

#### WEBINARS

### Thank you for attending!

#### Visit the Worldwide ERC<sup>®</sup> web site at www.worldwideERC.org, or contact Worldwide ERC<sup>®</sup> for more information on these topics. +1.703.842.3400