



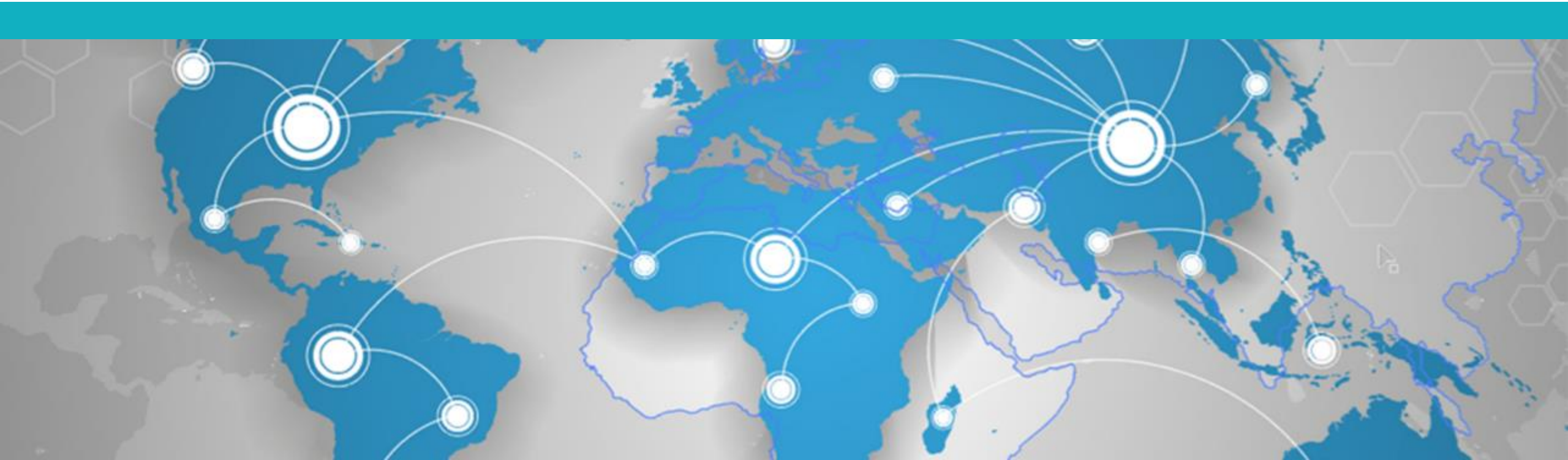
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Relocating Securely: Keeping Data Secure When It's Most Vulnerable—During a Relocation



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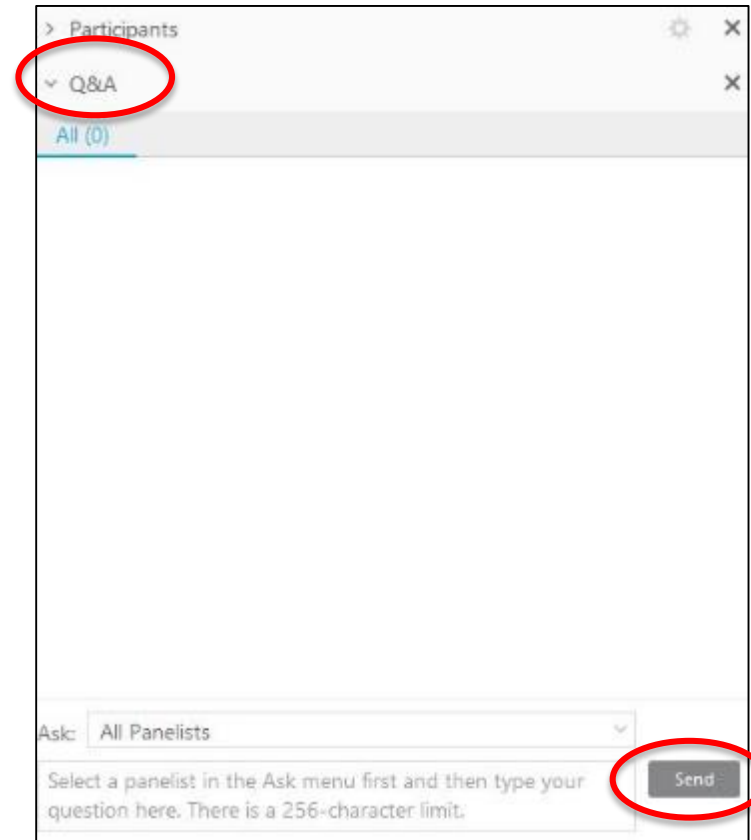
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Q&A Instructions

- Submit questions through Q&A dialogue box
- Box is located in lower right corner of screen
- Do not use the Chat Box
- Be specific
- You may submit your question at any time

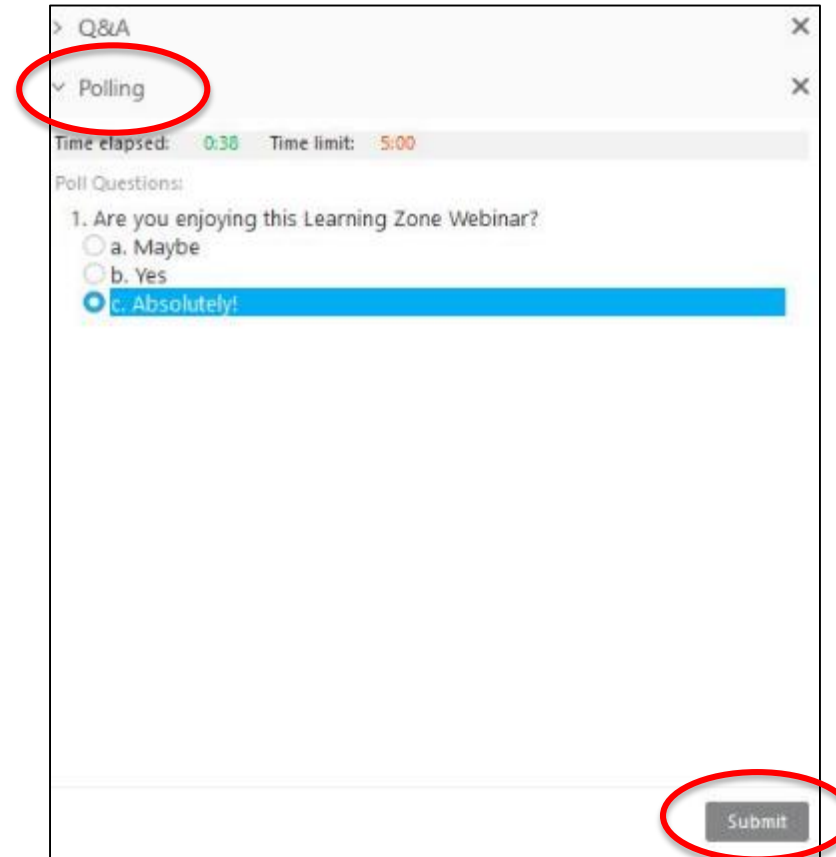
Q&A Dialogue Box:



Polling Instructions

- The Polling Box appears below Q&A Box
- Question will appear on slide and in the Poll Box
- Submit answer quickly
- Results will display in the same location

Polling Box:



The screenshot shows a 'Polling Box' interface. At the top, there is a navigation menu with 'Q&A' and 'Polling' (the latter is circled in red). Below the menu, it displays 'Time elapsed: 0:38' and 'Time limit: 5:00'. The main content area is titled 'Poll Questions:' and contains a single question: '1. Are you enjoying this Learning Zone Webinar?'. There are three radio button options: 'a. Maybe', 'b. Yes', and 'c. Absolutely!'. The 'c. Absolutely!' option is selected and highlighted with a blue bar. At the bottom right of the box, there is a 'Submit' button, which is also circled in red.



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Today's Presenters



Paul McCullough
CIO
CapRelo



James St. Clair
CTO and Founder
Dinocrates Group, LLC



James St. Clair

- As Chief Technology Officer (CTO) of Dinocrates, Jim St. Clair leads the company's Technology Solutions in both emerging and commercial off-the-shelf (COTS) technologies.
- In addition to developing the technical strategy including goal-setting, options, risk analysis, and alignment with Dinocrates' customer business objectives.
- Additionally he leads the Dinocrates Transformational Technology Services to assist public and private sector clients understand and adopt the latest advances in Blockchain, artificial intelligence (AI), robotic process automation (RPA) and cyber risk.
- Given the dramatic changes in technology and healthcare delivery, St. Clair founded the Institute for Healthcare Financial Technology (IHFT), which is a non-profit organization dedicated to improving the healthcare value chain to reduce costs and streamline access and delivery of healthcare.
- St. Clair is a veteran and former naval officer, having served in both active and reserve capacity.



James St. Clair
CTO and Founder
Dinocrates Group, LLC



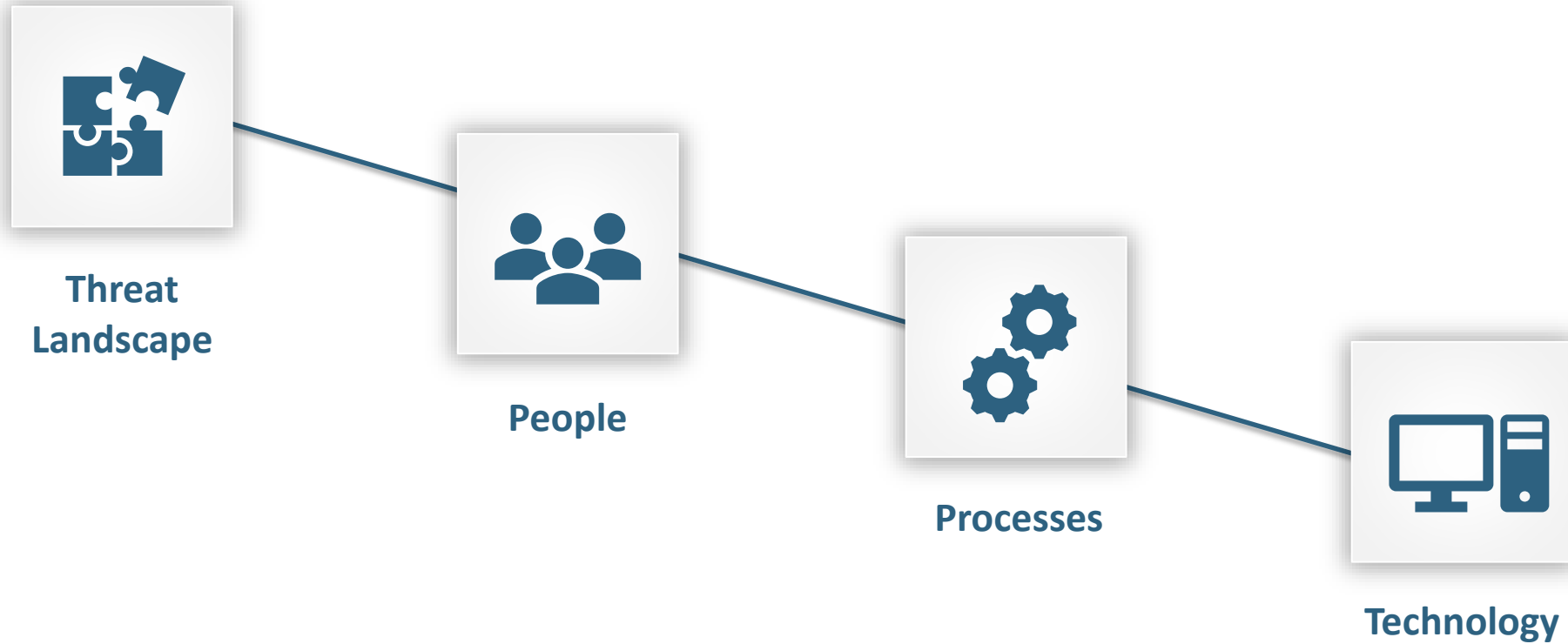
Paul McCullough

- As Chief Information Officer (CIO), Paul McCullough manages a technology team that supports over 800 users across multiple locations and countries. He has been able to design systems that enhance customer experiences and provide measurable results to the bottom line.
- As CIO of JK Moving Services & CapRelo, Paul oversees the technology strategy and drive the digital transformation of the enterprise. His focus is to ensure that technology is leveraged to deliver seamless digital experiences to our core customer groups by creating custom logistics and mobility solutions to businesses worldwide.
- In addition to over 12 years as CIO, Paul has held key roles in operations, sales and project management. Using his extensive experience in all areas of CapRelo's business to not just to drive technology investments, but to develop solutions that ensure flawless and stress-free service delivery.
- Paul holds a Bachelor of Science degree from Towson University and numerous industry certifications.



Paul McCullough
CIO
CapRelo

Our Agenda



Poll Question

How often do you receive phishing emails?

- Never
- Rarely
- A few times a week
- Daily
- Hourly

Threat Landscape



Sixty percent of Americans report they or an immediate family member have been victims of fraud.



Identity theft by company insiders -- including contract employees and vendors' employees -- accounts for as much as half of information theft and is an escalating trend in today's workplace.

- The most dangerous threats are hiding in plain sight
- Urgencies, emergencies and other ruses
- Your vendor's vendors
- C-suite soft target



Poll Question

Have you or a member of your family been a victim of identity theft?

- Yes
- No
- I'm not sure

People



53% of organizations surveyed confirmed insider attacks against their organization.



Any information that can be used to identify one individual over another is called PII or Personally Identifiable Information.

- PII: Personally Identifiable Information
- No ability to opt-out -- Voluntary vs. Captive
- Trading security for convenience
- Role-based security
 - Policy and privileges
- Training: The ultimate security technology



Poll Question

Does your organization regularly perform security audits of their RMC and Supply Chain partners?

- Yes
- No
- Depends on the information they collect
- I'm not sure

Process



65 percent of companies have over 500 users who never are prompted to change their passwords.



58% of companies have over 100,000 folders open to everyone.

- The requirements of an effective security audit
 - Internet facing snapshot
- Security scorecard
 - Background checks
 - Assessing the supply chain
 - Data disposal



Poll Question

Is social media an integral part of your organization's recruiting process?

- Yes
- No
- I'm not sure

Technology



Variants of mobile malware increased by 54 percent in 2017.



Mobile malware is the malicious software that is specifically built to attack mobile phone or smartphone systems.

- ISO, GDPR and the new rules of the road
- The Millennial Challenge
 - Security awareness and digital nativism
 - Social media and the cloud -- the threat of convenience
- Mobile Apps and The Digital Promise
 - Old vs. New: Paper vs. Digital





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