

Mobility Service Company Membership

IMPORTANT INFORMATION ABOUT YOUR ENROLLMENT FORM

Welcome! We highly value and appreciate your membership, and put you, as a member and a customer, first in all that we do. We hope the following guidelines will be helpful to you as you prepare your enrollment forms, and if you have questions or require assistance, our staff members are eager to help! (Contact information appears at the bottom of page 2).

Member Contact Information

- This is the address to which your Worldwide ERC® member services and information, including your monthly copy of *Mobility* magazine, will be mailed.
- Please list only one company name and one designated member representative per form.
- The company name should be the full legal name of the company or its “trading as” name. Please do not include descriptions such as “relocation specialists” unless they are part of the legal or “trading as” name.

Calculation of Fees

Annual membership dues are calculated on a tiered scale, determined by company size. Calculate your appropriate tier based on the number of full-time employees in your firm who are dedicated solely to employee mobility services. Do not include consultants. Early payment (by the date noted on your form) qualifies you for a discount as shown in the table. A basic profile page includes your company logo, a brief company description (200 characters), one service classification listing is included in your base membership fee; additional service classification listings are \$110 each. Country-search keys are \$34 per country, per classification.

For example, in the sample shown below, the correct amount due for service classification listings and country-search keys would be \$280—\$110 for the second service classification listing (Household Goods Transportation) and \$170 for the five (5) country-search keys at \$34 each. Fees due for the service classification listings and country-search keys preprinted on your form are included in the subtotal.

To correctly calculate the total due for your membership, review and update the listing data on the second and subsequent pages of the enrollment form, check the appropriate boxes in the “Optional products and services” section, and add the appropriate fees to the subtotal.

SAMPLE

Service Classifications and Country Search Keys	
<small>Please use the spaces below to list the service classifications under which the above listing information should appear. Service classifications are designated as either U.S. Domestic or International, which will be listed in the online Directory. You may be listed in one or both sections. One service classification listing is provided with membership. For additional listing prices see page 1. Refer to the accompanying lists to select your service classifications.</small>	
U.S. Domestic Service Classifications:	
<small>Use the spaces provided below to indicate the service classifications under which the above listing data set should appear in the online Directory and indicate for each whether the service is provided nationally, locally, or in specific states (up to 10 states may be listed).</small>	
1. Household Goods Transportation - HGT	<input checked="" type="checkbox"/> Nationally <input type="checkbox"/> Locally <input type="checkbox"/> Specific State(s) _____
2. _____	<input type="checkbox"/> Nationally <input type="checkbox"/> Locally <input type="checkbox"/> Specific State(s) _____
3. _____	<input type="checkbox"/> Nationally <input type="checkbox"/> Locally <input type="checkbox"/> Specific States(s) _____
International Service Classifications:	
<small>Use the spaces provided below to indicate the international service classifications under which the above listing data set should appear in the International Mobility Services section. The spaces under each service classification may be used to provide country-search keys if you wish your listings to be searchable by country. Note that an annual fee of \$34 per country per classification applies.</small>	
1. International Household Goods Transportation - IHGT	Country Search Key: 1. United Kingdom 2. Hong Kong 3. Australia 4. Canada
2. _____	Country Search Key: 1. United States 2. _____ 3. _____ 4. _____
3. _____	Country Search Key: 1. _____ 2. _____ 3. _____ 4. _____



About Service Classifications

Please refer to the enclosed Service Classification Codes document to help you determine the categories under which each Listing Data Set should be published in the online Global Workforce Services Directory. One classification listing is included in your base membership fee; the second and subsequent listings are \$110 each

U.S. DOMESTIC SERVICE CLASSIFICATIONS

For each of your Listing Data Sets, please list the U.S. domestic service classifications that apply and use the spaces provided to indicate the “areas served” for each classification. For U.S. domestic classifications, “areas served” may be described as “Nationally,” or “Locally,” or by listing up to 10 specific states.

INTERNATIONAL SERVICE CLASSIFICATIONS & COUNTRY SEARCH KEYS

For each of your Listing Data Sets, please list the international service classifications that apply. If you wish to have your services searchable by country in the online Global Workforce Services Directory, use the spaces provided to indicate countries served for each classification listing. (A fee of \$34 per country, per classification applies. Please do not list countries if you do not wish to incur these additional fees.) All international service classifications will automatically indicate “areas served” as “internationally” in addition to countries listed, if any.

Website Address (URL)

A fee of \$184 applies for listing your company's website address/URL in your Worldwide ERC®'s online Directory. If you do not wish to take advantage of this benefit, please do not provide your website address in your listing information. Your e-mail address, if provided, will automatically be included in both your printed and online listings at no additional cost to you.

Worldwide ERC®'s Membership Information & Liability Policies

- Mobility Service and Relocation Management Company membership is held by the company and therefore cannot be transferred from one company to another.
- The contact person must obtain permission from the owner of the company to represent the company in regard to its membership and listing in the online Directory.
- Worldwide ERC® requires complete and accurate information to be supplied by its members, both for Worldwide ERC®'s records for inclusion in the Directory or other Worldwide ERC® publications. The submission of false or misleading information will lead to disciplinary action up to and including suspension from membership.
- Listing in the Worldwide ERC® Directory does not constitute endorsement by Worldwide ERC®.
- This membership is for the term(s) specified on the enrollment form.
- No refunds for cancellation of membership will be given after the beginning of the membership term.

Worldwide ERC® agrees to use its best efforts to ensure that listing information appears as requested, but reserves the right to make such editing changes as are deemed necessary in order to properly prepare the text and graphics for electronic transmission, in accordance with the capabilities of the hardware and software in use and in accordance with all applicable laws, regulations and publishing standards. Because of the nature of electronic media, Worldwide ERC® shall have no liability whatsoever arising out of the transmission or reception of the listing material, other than to use reasonable efforts to ensure its availability during the period of this agreement. You, the member, warrant that all information supplied by you is true and accurate, to the best of your knowledge and belief, and that you own or have a valid license to use any copyrighted or protected material contained in the listing. You agree to indemnify and hold harmless Worldwide ERC® from any and all liability arising out of the publishing and content of this listing. In no event shall Worldwide ERC® be liable for damages for more than the amount paid for the listing, nor shall it be liable for incidental, consequential or punitive damages, however denominated.

Where to Return Your Enrollment Form

Please mail OR fax your completed form to Worldwide ERC®. If you return your enrollment form via fax, PLEASE DO NOT resubmit by mail, as it may result in duplicate charges to your credit card. To qualify for the early discount, your enrollment form with payment must be received by Worldwide ERC® by the date specified in the "Calculation of Fees" section of the form.

Mail or fax to:

Worldwide ERC®
PO Box 745784
Atlanta, GA 30374-5784 U.S.A.

Phone: +1 703 842 3410
Fax: +1 703 436 9630



Questions?

We value your membership and are here to help!

If you have questions about or need assistance completing your membership enrollment form, please contact us at:

+1 703 842 3410 or e-mail
CustomerSuccess@worldwideerc.org

Renew Your Worldwide ERC® Membership Today

Maintain your access to personal and business development resources with our exclusive, niche marketplace. Continue to receive and share talent mobility information, connect with colleagues and reach highly targeted and relevant partners and prospects.

Renew and keep the benefits coming such as:

A redesigned online Directory Experience

As before, a basic listing page allows you to choose your designated contact person, select the filters that will call attention to your year-long listing when a potential client conducts a search (e.g. services provided and countries), and showcase your Worldwide ERC®, GMS® and/or CRP® designation.

New features include:

- A custom URL you can use for targeted marketing to your clients
- Inclusion of your company's logo
- A brief (200 character) description of your company
- Industry affiliations (e.g. RDC, FIDI, etc.) and appraisal designations
- A "Contact Us" button that launches a user-friendly form that collects important contact information about your prospective clients

Tax & Legal MasterSource

A database of useful, robust resources and information to help you succeed. *A savings of \$795!*

Virtual Events that Matter

Whether our Global Workforce Symposium or Road2Recovery get the latest live content from industry experts on the steps to take now to be ready for what's next in global workforce mobility.

Insights into Public Policy Issues

We keep you in the know on COVID-19 economic relief or changes to U.S. immigration, tax and real estate and mortgage laws and policies.

Professional Development Opportunities

The pandemic's impact on global mobility is that up skilling is more important than ever, your members allow you access to the ember section of Learning Portal, free webinars, as well as LinkedIn Learning®.

A New Community Experience

Making it easier to connect with other global workforce professionals around the world.

Mobility Magazine

The popular go-to monthly magazine of the industry

Discounts on educational programs, events, and more!!!

Have questions, or need more information? Contact us at:

CustomerSuccess@WorldwideERC.org or call +1 703 842-3410



"Worldwide ERC® has opened up my mind to so many new aspects of mobility. It is amazing how much I learn and take back from the educational sessions as well as from some of the brilliant minds I get to meet at Worldwide ERC®. The take away is so practical and reminds me of why I chose to be in the mobility industry in the first place."

– Rohini Manian

Global Adjustments
Services Pvt. Ltd.
Chennai, India

As the landscape of global workforce mobility continues to change, you can rely on Worldwide ERC® to keep you in-the-know as a trusted go-to resource.

Make sure that your Worldwide ERC® benefits aren't interrupted and renew today!

RENEWING IS EASY!

- Use the membership package we sent you in the mail
- Renew online at worldwideerc.org/membership
- Sign in and click on the "My Membership and Renewal" link on the top right of the page

Optional Products and Special Offers

TO ENHANCE YOUR MEMBERSHIP AND LEARNING EXPERIENCE

DIRECTORY MARKETING OPPORTUNITIES

Advanced Listing Directory Profile @ \$1,000

Advanced Directory Listing Profile allows your company to further reap the most reward from your company's membership listing profile in the online Directory. The Advanced Listing Directory Listing Profile includes everything in the basic listing, plus:

- *More In-depth "About Us" description of your company (up to 600 characters)
- *VIP Quote or Client Testimonial, with photo
- *Your sponsored content posted to your page and on the Directory homepage (where applicable)
- *Up to two "Follow Us" icons for your social media channels (e.g. LinkedIn®, Twitter, Instagram, Facebook)
- *An action pane where you can post a coupon, video, RSS, Twitter or Instagram Feed.

Featured Search Option @ \$1,000 monthly

Showcase your company to be featured on our online Directory homepage and in search results that match your listings e.g. the service classifications and countries that your company services.

PUBLICATIONS

Guide to the Worldwide ERC® Broker's Market Analysis and Strategy Report @ \$65 per copy

This publication provides in-depth, line-by-line instructions on completing each item in the Worldwide ERC® Broker's Market Analysis and Strategy Report. It also includes samples of completed BMA forms, and "consistency checklists."

Relocation Appraisal Guide @ \$65 per copy

This guide explains the major concepts of relocation appraising and provides detailed, step-by-step instructions for completing the industry-accepted Worldwide ERC® Summary Appraisal Report.

SUBSCRIPTIONS

Forms Portal @ \$270 (Regular price \$375)

This subscription allows company-wide access to the forms. The Forms Portal includes some of the most widely used standardized forms in the relocation industry such as the Worldwide ERC® Broker Market Analysis Report, Property Assessment Form, and URAR forms. The fee is \$375 annually for members, \$585 for non-members. Order at the same time of joining or renewing, and the fee is discounted to \$270.

Learning Portal @ \$500 (Regular price \$750)

This subscription has an extensive catalogue of learning options, customizable to your experience and learning style. This valuable subscription includes LinkedIn® Learning courses, webinars, etc. The fee is \$500 for members, \$750 for non-members.

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Mobility Service Company Membership Service Classification Codes

U.S. DOMESTIC SERVICE CLASSIFICATION CODES (IN ALPHABETICAL ORDER BY CODE)

Auction/Disposition Services..... ADS
Firms providing auction/disposition services of distressed properties, hard-to-sell homes, etc. for corporations, national home purchase companies.

Appliances and Electronics..... AE
Firms providing appliances and electronics for international use (working in both 220V and 110V). Firms may also provide advice and/ or equipment (transformers, adapters, converters and power protection) to expatriates wishing to use U.S. appliances outside of the U.S.

Auto Insurance Services..... AIS
Firms offering customized auto insurance programs for associations, companies and/or employers.

Auto/Motor Vehicle Transportation..... AM
Firms specializing in transporting cars and other types of motor vehicles such as motor homes and boats.

Automotive Management Companies AMC
Firms providing automotive services for corporations and their relocating employees. Services may include: motor vehicle counseling; auto purchase plans; new car buying/leasing programs; assistance with obtaining vehicle registration, driver's license, title, etc.

Area Orientation Services..... AOS
Firms providing research and information to a relocating family regarding "lifestyle" issues and those areas of concern in the new area, e.g., community resources, volunteer organizations, school information, settling-in services, homefinding, support groups, service providers, doctors, veterinarians, music instructors, sports programs, churches, study groups, etc. (Also see Destination Services.)

Audit Services..... AS
Firms providing audit services exclusively for employer corporations relating to outsourced relocation management company, household goods, mortgage, destination, home purchase company and all service providers for invoice accuracy, as well as SLA, policy and governmental regulation compliance.

Buyer Brokers, Exclusive..... BB
To qualify for listing in this section, buyer brokers may not have operations involved in listing or selling homes. Real estate firms that provide buyer broker services in addition to listing or selling homes may be found in the Worldwide ERC® Directory of Real Estate Appraisers and Brokers.

Buyer Broker Destination Services..... BBDS
Firms providing buyer brokerage services at the destination location.

Boarding and Day Schools BDS
Boarding and day schools providing services for children of relocated employees.

Consulting, Construction Services CCS
Firms specializing in providing new or custom-built home construction monitoring services for relocated employees.

Counseling for Employee, Family, Spouse, Children..... CF
Firms providing counseling services especially designed for relocating families in dealing with family support issues.

Closing Gifts..... CG
Companies that offer a variety of options for relocation companies, agents and brokers to provide as gifts to their clients.

Consultants, Independent CI
Firms not affiliated with a relocation management company or real estate company that provide a variety of relocation-related consulting services such as policy development and review, relocation personnel and service group training, etc.(Also see Consulting Services.)

Cost-of-living Consulting CL
Firms specializing in compiling data designed to measure the difference in living costs between origin and destination locations.

Consulting Services..... CNSL
Firms providing a number of relocation-related consulting services such as relocation policy development and implementation, evaluation and selection of a national home purchase firm, policy review, relocation personnel and service group training, relocation department implementation on the service side, etc. (Also see Consultants, Independent.)

Departure Services DPS
Firms providing services to transferees at departure, including those associated with vacating rental property, utility disconnection, membership cancellations, and account closings.

Debt Recovery Services DRS
Companies specializing in the recovery of defaulted employees' relocation expenses. Fees are contingent upon recoveries only.

Destination Services..... DS
Firms providing a wide array of services to corporations and their relocated families at the destination location. Firms may offer many of the following services: homefinding, area counseling, mortgage financial consulting, rental assistance, temporary housing assistance, spouse employment assistance, home inspection, etc. (Also see Area Orientation Services.)

Expatriate Administration..... EA
Firms providing services that completely manage the expatriate process and record keeping.

Economic Development ED
Entities that work to attract new businesses as well as support existing business growth in their communities.

Electronic Data Interchange Services.....EDI

Companies providing a full range of relocation-related Electronic Data Interchange (EDI) and Electronic Commerce (EC) services.

Electronic Home Marketing Services.....EM

Firms providing computerized and/or interactive home marketing programs and services for corporations and their relocated employees.

Expense Management ConsultingEMC

Consulting firms that provide management and processing services for relocation expenses, tax preparation, check writing, etc.

Executive Office CentersEOC

Firms providing professionally-staffed office space on a full or part time basis.

Executive Search/BrokerageESB

Corporations that provide job placement for industry executives domestically and internationally. Corporations may also list and sell businesses.

Environmental TestingET

Firms providing testing and screening of any environmental concerns including radon, lead-based paint, lead in water, electromagnetic fields, mold, etc.

Executive Coaching.....EX

Firms that support global executives in international and cross-cultural assignments with global management skills, leadership development, career management transitions and leading geographically dispersed teams.

Furniture Rental.....FR

Firms specializing in furniture leasing and rental as a major relocation- related service.

Group Move Consulting.....GM

Firms providing services for companies contemplating a mass relocation of employees to new facilities/locations.

Home/Apartment Finding GuidesHA

Firms providing publications of homes and apartments for sale, lease or rent.

Home Builders.....HB

Firms specializing in providing new or custom-built homes for relocated employees.

Household Goods Audit ServicesHGA

Firms providing independent audits of household goods invoices.

Household Goods Transportation Insurance (Does not include household goods carriers.).....HGI

Firms providing insurance for household goods in transit as their primary relocation-related service. (Also see Household Goods Transportation Insurance by Licensed Professional Brokers.)

Household Goods Management/Broker (Does not include household goods carriers.).....HGM

Companies with agents who provide many of the following services: consultation on selection of household goods carrier, carrier contracts negotiation, evaluation and management of household goods carriers, coordination of moving household goods; insurance counseling; claims handling and other administrative or counseling services related to household goods transportation. These agents are not exclusively affiliated with any specific household goods carriers.

Household Goods Transportation Insurance by Licensed Professional Brokers (Does not include household goods carriers. Only firms that have a licensed professional insurance broker on their staff may qualify to list under this classification.).....HGP

Firms with a licensed professional insurance broker on staff, providing insurance for household goods in transit as their primary relocation- related service. (Also see Household Goods Transportation Insurance.)

Household Goods Specialty ServicesHGS

Firms providing coordination of services for disassembly and assembly of intricate furnishings and appliances. Firms may offer repair and value protection for valuable household goods.

Household Goods Transportation.....HGT

Firms that transport household goods as their major relocation-related service.

Home Insurance for Homes in InventoryHI

Firms providing property and casualty insurance for homes in inventory.

Home Inspection Services - GeneralHISG

Firms specializing in home inspections. Firms often offer structural, mechanical, heating/cooling, electrical, plumbing, septic and other types of inspections and warranty services.

Home Inspection Services - Professional EngineersHISP

Firms specializing in home inspections and professional engineering inspection of homes. Firms often offer structural, mechanical, heating/cooling, electrical, plumbing, septic and other types of inspections and warranty services.

Home Marketing Services.....HM

Firms providing specialized home marketing programs and services for corporations and their relocated employees.

Home Repair and ImprovementHRI

Firms providing home repair and improvement services for transferees and/or corporate-owned homes.

Human Resources Services.....HRS

Firms providing human resources personnel for corporations to manage corporate relocation activities and the vendors employed to facilitate the process.

Home StagingHS

Firms that provide services relating to organizing or staging a home to assist in its purchase.

Homesale Assistance AuditHSA

Firms providing audit of costs for accuracy and evaluation of transactions to assure compliance to both contract and policy.

Household Specialty Goods TransportationHSGT

Firms providing shipping or transportation services for specialty items. Firms may offer an array of services with regard to the specific goods (packaging, document preparation, pick-up, delivery, appraising, assessing damage claims, and providing expert repairs).

Home Warranties for Homes in InventoryHW

Firms providing home warranty programs for homes in inventory.

Language Testing.....LA

Firms specializing in providing audits of language training programs to corporations in the United States.

Legal ServicesLGL
Firms specializing in legal issues related to relocation and real estate transactions.

Lead Paint Detection and RemediationLP
Firms specializing in the testing and/or remediation of lead paint and other related services.

Language TrainingLT
Firms specializing in providing language training to corporations and individuals transferred into the United States.

Mortgage/Financial ServicesMFL
Lending institutions providing financial and mortgage services for relocated employees.

Maps/Geography Products and Services..... MGP
Firms that assist with the orientation of relocating individuals and their families by providing maps, atlases, location-based mapping services, GIS mapping services, and/or educational materials related to maps and cartography.

Mold Inspection/MitigationMI
Firms providing inspections, consulting, and mold mitigation following industry (IAQA) guidelines.

Mortgage Management (Not a lending service.).....MM
Firms specializing in servicing loans by corporations to their relocated employees. Services often entail distributing monthly statements and collecting loan payments.

National Home Services NAHS
Firms that provide a broad range of home services to help simplify and reduce the stress for corporate employees during the relocation process. Services may include home inspection, home warranty, maid service, lawn service, pest control, air conditioning/heating maintenance, furniture repair, plumbing/drain services, handyman services, etc.

Insurance Services NS
Firms providing health or life insurance for corporations.

National Valuation Networks NVN
Firms using a network of appraisers and/or brokers to provide corporations with relocation appraisals and/or broker's market analyses.

Outplacement Services OPS
Firms providing coaching and resources to displaced employees to facilitate their search for a new career opportunity.

Property/Casualty Underwriting PCU
Firms providing various types of insurance needed by organizations and their employees who are relocating.

Performance Surveys PES
Firms providing qualitative and quantitative feedback on the quality of service and comparative performance of suppliers via Internet and IVR surveys.

Pet Move Counseling PMC
Firms providing a fee-based consulting service to the transferee/expatriate on appropriate methods to relocate pets.

Pre-purchase Market EvaluationsPPME
Firms with licensed appraisers on staff providing pre-purchase market evaluations for corporations with loss-on-sale programs.

Pet Services..... PS
Firms offering pet services other than pet transportation. Services may include boarding, pet-sitting, and veterinary services.

Pet Transportation PT
Firms providing family pet transportation services.

Pet Transportation Associations.....PTA
Trade associations of pet relocation specialists who provide professional pet transportation services.

Quality Control Systems QC
Independent firms offering quality control relocation compliance audits and performance measurement systems to measure transferee satisfaction and third party process compliance.

Rental Assistance..... RA
Firms providing rental home and apartment finding assistance to relocating employees.

Relocation Education/Training..... RE
Firms specializing in formal education and training programs related to relocation for personnel on the corporate and/or service side of relocation.

Recruitment AssistanceREA
Firms providing assistance in addressing concerns of recruits before, during, and after the offer. Services include identifying local resources, counseling on job acclimation, and assisting corporate recruiters.

RFP Services RFP
Firms providing turn-key programs to exclusively assist corporate employers to identify, evaluate and select outsourced relocation service providers.

Radon Gas Services RGS
Firms that provide services related to radon gas. Services may include any or all of the following: testing, remediation, warranties, protection plans and mitigation agreements.

Relocation Management Company RMC
Companies that operate on a national or regional basis and have contractual agreements with corporations to buy and sell homes of relocated employees. Regional is defined as operating in at least a 50-mile radius. These firms also offer a wide array of relocation and workforce mobility services. Separate membership fee to list in this category. Phone +1 703 842 3410 for more information.

Relocation Organizing Services ROS
Firms that coordinate, oversee and supervise a relocation. Process may include services relating to organizing home or office prior to move, acting as client representative during move, and coordinating resettlement at destination location.

Relocation Publications and Videos RP
Companies offering books, magazines, and videos on relocation-related issues, and/or area-specific relocation guides.

Relocation Policy Development and AdministrationRPDA
Companies that develop and administer corporate employee relocation policies.

Referral Services/National, Regional or Local..... RS
Real estate broker networks whose members cooperate in selling and finding homes for relocated employees.

Strategy/Business Intelligence.....SBI
Firms specializing in transforming data into meaningful and useful information for business purposes in the United States.

School Search Services SCS
Independent education consultants and firms offering information regarding schools and/or universities providing services to children of relocated employees.

Software for Worldwide ERC® Forms SE

Firms providing software to complete any of the Worldwide ERC® standardized forms; for example, the Worldwide ERC® Residential Appraisal Report, the Worldwide ERC® Broker's Market Analysis and Strategy Report or the Worldwide ERC® Relocation Home Inspection Report.

Spouse Employment Assistance.....SEA

Firms providing career assistance consulting and/or counseling to spouse/ partner of relocating employees.

Security Products.....SP

Firms providing products for securing sensitive documents and/or valuable items during shipment or during travel.

Senior Services SRS

Firms providing relocation management services for seniors, including home marketing, home purchase, household goods move coordination, settling in services that include arranging (shelving or closeting) all unpacked household goods, setting up banking arrangements, initial grocery shopping, initial decorating arrangements, etc. Departure services include estate sale arrangements, post-move cleaning, etc.

Software Services..... SS

Firms providing relocation software such as relocation cost-tracking systems, tax gross-up programs, home-inventory management and relocation administration.

Safety and Security Services..... SSS

Firms that assist corporations and their transferees in matters related to home and personal safety and security. Services include residential safety and security inspections, corporate safety and security seminars, and relocation safety and security consultations.

Storage STOR

Firms providing short and long-term storage facilities.

Temporary HousingTH

Firms providing living quarters on a non-permanent basis.

Title Insurance/Closing Services TICS

Firms providing title, escrow, closing and settlement services.

Talent Management TMGT

Firms that assist clients in developing strategies for sourcing, attracting, selecting, training, developing, promoting and moving employees through the organization.

Talent MobilityTMOB

Firms that assist clients in developing strategies to align talent management programs and global mobility capabilities to organize and optimize the investment made in human capital while achieving their strategic business objectives.

Travel Services TS

Firms specializing in providing travel services for both relocating individuals and families.

Tax Consulting Services.....TXC

Firms specializing in tax issues related to relocation and real estate, including personal income tax preparation.

Utilities Selection and Connection Services USCS

Firms providing tools for comparing services and prices of multiple providers of household utilities such as phone, cable, satellite, high-speed internet, electricity, gas, trash removal, etc., and for scheduling the installation/connection of those services.

Virtual Reality Home Services VHS

Firms that assist clients using mixed reality (virtual and/or augmented) in matters related to home services. Services include house hunting, after move survey, etc.

Web and Internet Services.....WIS

Firms offering web-based relocation services.

Wine Transportation WT

Firms providing door to door service in the transportation/shipping of wines in a temperature controlled environment.

INTERNATIONAL SERVICE CLASSIFICATION CODES (IN ALPHABETICAL ORDER BY CODE)

International - Air Ambulance Transportation IAAT

Firms providing air ambulance medical transportation assistance, including air-medical care, ground support, and emergency response services to corporations, business travelers or transferees on an international basis.

International - Auction/Disposition Services IADS

Firms providing auction/disposition services of distressed properties, hard-to-sell homes, etc. for corporations, national home purchase companies, etc., on an international basis.

International - Appliances & Electronics.....IAE

Firms providing appliances and electronics for international use (working in both 220V and 110V). Firms may also provide advice and/or equipment (transformers, adapters, converters and power protection) to expatriates wishing to use U.S. appliances outside of the U.S.

International - Auto Insurance ServicesIAIS

Firms offering customized auto insurance programs internationally for associations, companies and/or employers.

International - Auto/Motor Vehicle Transportation..... IAM

Firms specializing in transporting cars and other types of motor vehicles to and from international locations.

International - Automotive Management Companies IAMC

Firms providing automotive services such as motor vehicle counseling; auto purchase plans; car buying/leasing programs; assistance with vehicle registration, driver's license, etc.

International - Area Orientation ServicesIAOS

Firms providing research and information to a relocating family, at specific foreign locations or in the United States for inbound transferees, regarding "lifestyle" issues and other areas of concern in the new area, i.e., community resources, volunteer organizations, school information, settling-in services, homefinding, support groups, service providers, doctors, veterinarians, music instructors, sports programs, churches, study groups, etc. (Also see International Destination Services.)

International - Appraisal Services IAPP

Firms providing real estate appraisals and other appraisal services outside the United States.

International - Audit Services.....IAS

Firms providing audit services exclusively for employer/corporations relating to outsourced relocation management company, household goods, mortgage, destination, home purchase company and all service providers for invoice accuracy, as well as SLA, policy and governmental regulation compliance.

International - Buyer Broker Destination Services IBB

Firms providing buyer brokerage services internationally.

International - Compensation & Benefits Consulting ICB

Firms providing compensation data and benefits information for local nationals in countries worldwide. Firms may offer compensation data and/or job pricing for local nationals, as well as information on employment conditions, statutory benefits and typical prerequisites in countries worldwide.

International - Career Counseling/Search Services.....ICC

Firms providing career counseling/search services for corporations, relocated employees and spouses on an international basis.

International - Counseling for Employee, Family, Spouse, Children ICF

Counseling services designed to assist families relocating to a foreign location.

International - Consultants, Independent.....ICL

Independent consultants provide a number of relocation-related services such as relocation policy development and implementation, policy review, relocation personnel and service group training, relocation department implementation on the service side, etc. (Also see International - Consulting Services.)

International - Cost-of-Living Consulting.....ICL

Firms specializing in compiling data designed to measure the difference in living costs between origin and destination locations on an international basis.

International - Cross-Cultural Orientation/Training.ICO

Firms providing orientation and training programs for relocated employees and their families to familiarize them with diverse cultures. Programs may be focused on a specific foreign location or may be a generic cross-cultural training program.

International - Consulting Services ICS

Firms specializing in consulting services, including policy writing, training, and program development in all areas of international transfers and immigration programs.

International - Departure Services..... IDPS

Firms providing services to international transferees at departure, including those associated with vacating rental property, utility disconnection, membership cancellations and account closings.

International - Destination Services.....IDS

Firms providing a wide array of services to corporations and their relocated families at specific foreign locations or in the United States for inbound transferees. Firms often offer many of the following: homefinding, area counseling, mortgage/financial consulting, rental assistance, temporary housing assistance, spouse employment assistance, cost-of-living information, assistance in obtaining social security cards and drivers licenses, etc.

International - Expatriate Administration.....IEA

Firms providing services that completely manage the expatriate process and record keeping.

International - Expatriate ConsultingIEC

Firms providing a wide variety of consulting services to reduce the risk inherent in international relocations, including employee assessment, behavioral profiling, evaluation of cultural adaptability, international insurance, etc.

International - Economic DevelopmentIED

Entities that work to attract new businesses as well as support existing business growth in their communities.

International - Executive Office Centers.....IEOC

Firms providing professionally-staffed office space on a full or part time basis.

International - Executive Coaching.....IEX

Firms that support global executives in international and cross-cultural assignments with global management skills, leadership development, career management transitions and leading geographically dispersed teams.

International - Foreign Exchange/Payment Services IFP

Firms providing foreign exchange and international payment services for relocated employees.

International - Furniture Rental IFR

Firms specializing in furniture leasing and rental on an international basis as a major relocation-related service.

International - Banking/Financial Services..... IFS

Firms providing financial services for employees on overseas assignments.

International - Group Move Consulting IGM

Firms providing services for companies contemplating a mass relocation of employees to new facilities/locations internationally.

International - Household Goods Auditing Services..... IHGA

Firms providing independent audits of household goods invoices internationally.

International - Household Goods Transportation Insurance (Does not include household goods carriers.)..... IHGI

Firms providing insurance for household goods in transit to foreign locations as their primary relocation-related service. (Also, see International - Household Goods Transportation Insurance by Licensed Professional Brokers.)

International - Household Goods Management/Broker (Does not include household goods carriers.)..... IHGM

Independent agents who provide many of the following services on an international basis: consultation on selection of household goods carrier, carrier contracts negotiation, evaluation and management of household goods carriers, coordination of moving household goods; insurance counseling; claims handling and other related administrative or counseling services. These agents are not affiliated with any household goods carriers.

International - Household Goods Transportation Insurance by Licensed Professional Brokers (Does not include household goods carriers. Must have a licensed professional insurance broker on staff.) IHGP

Firms, with a licensed professional insurance broker on staff, providing insurance for household goods in transit, on an international basis, as their primary relocation-related service. (Also, see International - Household Goods Transportation Insurance.)

International - Household Goods Specialty Services IHGS

Firms providing coordination of services for disassembly and assembly of intricate furnishings and appliances on an international basis. Firms may offer repair and value protection for valuable household goods.

International - Household Goods Transportation IHGT

Firms that transport household goods internationally as a major relocation-related service.

International - Home Insurance for Homes in Inventory IHI

Firms providing property and casualty insurance for homes in inventory on an international basis.

International - Home Inspection Services - General..... IHIGS

Firms specializing in home inspections internationally. Firms often offer structural, mechanical, heating/cooling, electrical, plumbing, septic and other types of inspections and warranty services.

International - Helpline Services..... IHLS

Firms providing real-time, over-the-telephone assistance to transferees and their families. Services may include document translation, on-site or over-the-phone interpretation, concierge services, conference calls with interpretation services, outgoing calls on behalf of clients to schedule appointments, make travel plans, purchase services, etc.

International - Home Marketing Services..... IHM

Firms providing specialized home marketing programs and services internationally for corporations and their relocated employees.

International - Health and Medical Assistance IHMA

Firms providing health, medical benefits services, employee assistance programs, and medical emergency assistance to corporations or transferees on an international basis.

International - Human Resources Services IHRS

Firms providing human resources personnel on an international basis for corporations to manage corporate relocation activities and the vendors employed to facilitate the process.

International - Insurance Services..... IIS

Firms providing health and/or life insurance for corporations or transferees on an international basis.

International - Language Testing..... ILA

Firms specializing in providing audits of language training programs to corporations globally.

International - Legal Services..... IGL

Firms specializing in legal issues related to relocation and real estate transactions internationally.

International - Legal/Immigration Services..... ILS

Firms providing legal services pertaining to immigrant, nonimmigrant and foreign visas, residence permits, and other related documents. Services may include helping corporations to ensure that proper legal status and work authorizations are obtained for internationally relocated employees.

International - Language Training ILT

Firms specializing in providing foreign language training to corporations and individual transferees.

International - Mail Forwarding..... IM

Firms providing mail forwarding services for transferees on international assignments.

International - Mortgage/Financial Services IMF

Lending institutions providing financial and mortgage services for relocated employees.

International - Maps/Geography Products and Services IMG

Firms that assist with the orientation of relocating individuals and their families by providing maps, atlases, location-based mapping services, GIS mapping services, and/or educational materials related to maps and cartography.

International - Property/Casualty Underwriting IPCU

Firms providing various types of insurance needed by organizations and their employees who are relocating internationally.

International - Performance Evaluation Surveys IPES

International firms providing qualitative and quantitative feedback on the quality of service and comparative performance of suppliers via Internet and IVR surveys.

International - Property Management Services.....IPM

Firms managing vacant properties for corporations and/or their employees internationally. Includes arranging for maintenance and repair work when requested and periodic inspection of vacant properties.

International - Pet Move Counseling..... IPMC

Firms providing a fee-based consulting service to the transferee/ expatriate on appropriate methods to relocate pets.

International - Payroll Services.....IPR

Firms providing a complete array of payroll services to companies deploying personnel internationally. Services typically include full processing of payroll data including international assignment entitlements, calculating tax liabilities, producing tax returns and W-2's, providing customized earnings records utilizing policy terminology, reconciling data on a periodic basis, tax filing with appropriate jurisdictions, and fund disbursement services for employees.

International - Pet Services IPS

Firms offering international pet services other than pet transportation. Services may include boarding, pet-sitting, and veterinary services.

International - Pet TransportationIPT

Firms providing family pet transportation services on an international basis.

International - Pet Transportation Associations IPTA

International trade associations of pet relocation specialists who provide professional pet transportation services.

International - Quality Control Systems IQC

Independent firms offering quality control relocation compliance audits and performance measurement systems to measure transferee satisfaction and third party process compliance.

International - Real Estate Management.....IRE

Firms providing property and rental management services for homes owned by employees relocated internationally.

International - Real Estate Services.....IRES

Firms providing real estate broker services for homesale, home finding, rental and/or other types of real estate transactions on an international basis.

International - Relocation Education/TrainingIRET

Firms specializing in formal education and training programs related to international relocation for personnel on the corporate and/or service side of relocation.

International - Repatriation/Foreign National ServicesIRF

Firms providing area information and professional personal counseling services to repatriated employees. Services often include homefinding services in the destination country, cross-cultural training and counseling on business and personal levels.

International - RFP Services.....IRFP

Firms providing turn-key programs to exclusively assist corporate employers to identify, evaluate and select outsourced relocation service providers.

International - Radon Gas Services..... IRGS

Firms that provide services related to radon gas internationally. Services may include any or all of the following: testing, remediation, warranties, protection plans and mitigation agreements.

International - Relocation Management Services IRM

Firms providing a wide array of relocation services for corporations and relocated employees on an international basis. Services often include many of the following: international policy development, home marketing, homefinding, cross-cultural training, career counseling, language training, financial counseling, etc.

International - Relocation Organizing Services.....IROS

Firms that coordinate, oversee and supervise an international relocation. Process may include services relating to organizing home or office prior to move, acting as client representative during move, and coordinating resettlement at destination location.

International - Relocation Publications and VideosIRP

Firms offering books, magazines and videos on international relocation- related issues and/or area-specific relocation guides.

International - Schools IS

Schools and universities providing services to children of internationally relocated employees.

International - Strategy/Business IntelligenceISBI

Firms specializing in transforming data into meaningful and useful information for business purposes globally.

International - School Search Services ISCS

Independent education consultants and firms offering information regarding schools and/or universities providing services to children of relocated employees on an international basis.

International - Spouse Employment AssistanceISEA

Firms providing career assistance consulting and/or counseling to spouse/ partner of relocating employees on an international basis.

International - Schooling/Home Instruction ISH

Firms providing home instruction opportunities for employees and their children relocating internationally.

International - Security Products ISP

Firms providing products for securing sensitive documents and/or valuable items during shipment or during travel.

International - Security and Risk Services ISRS

Firms providing security related assistance and planning, including risk assessment, travel information, crisis response, emergency evacuation, and other related services to corporations, business travelers or transferees on an international basis.

International - Software Services ISS

Firms providing relocation software such as relocation cost-tracking systems, tax gross-up programs, home-inventory management and relocation administration on an international basis.

International - Storage..... IST

Firms providing short and long-term storage facilities internationally.

International - Temporary Housing..... ITH

Firms providing living quarters on a non-permanent basis internationally.

International - Title Insurance/Closing ServicesITICS

Firms providing title, escrow, closing and settlement services internationally.

International - Talent Management ITMG

Firms that assist clients in developing strategies for sourcing, attracting, selecting, training, developing, promoting and moving employees through the organization globally.

International - Talent MobilityITMOB

Firms that assist clients in developing strategies to align talent management programs and mobility capabilities to organize and optimize the investment made in human capital while achieving their strategic business objectives globally.

International - Travel Services ITS

Firms specializing in providing travel services for both the relocating individual and family on an international basis.

International - Tax Consulting Firms ITXC

Firms or public accounting firms that provide consulting to employers in the areas of international assignment management regarding tax and social security calculation, tax return preparation, and tax planning.

International - Virtual Reality Home Services..... IVHS

Firms that assist clients using mixed reality (virtual and/or augmented) in matters related to home services. Services include house hunting, after move survey, etc.

International - Web and Internet ServicesIWIS

Firms offering Web-based relocation services with an international focus.



Mobility Service Company Membership Country Codes

AF	AFGHANISTAN	DE	GERMANY	NIE	NORTHERN IRELAND
AL	ALBANIA	GH	GHANA	NO	NORWAY
DZ	ALGERIA	GR	GREECE	OM	OMAN
AD	ANDORRA	GU	GUAM	PK	PAKISTAN
AO	ANGOLA	GT	GUATEMALA	PA	PANAMA
AR1	ARGENTINA	GY	GUYANA	PG	PAPUA NEW GUINEA
AM	ARMENIA	HT	HAITI	PY	PARAGUAY
AU	AUSTRALIA	HN	HONDURAS	PE	PERU
AT	AUSTRIA	HK	HONG KONG	PH	PHILIPPINES
AZ1	AZERBAIJAN	HU	HUNGARY	PL	POLAND
BS	BAHAMAS	IN	INDIA	PT	PORTUGAL
BH	BAHRAIN	ID	INDONESIA	PR	PUERTO RICO
BD	BANGLADESH	IR	IRAN	QA	QATAR
BB	BARBADOS	IQ	IRAQ	RO	ROMANIA
BY	BELARUS	IE	IRELAND	RU	RUSSIA
BE	BELGIUM	IL	ISRAEL	RW	RWANDA
BZ	BELIZE	IT	ITALY	SA	SAUDI ARABIA
BN	BENIN	JM	JAMAICA	SCO	SCOTLAND
BM	BERMUDA	JP	JAPAN	SN	SENEGAL
BT	BHUTAN	JO	JORDAN	RS	SERBIA
BO	BOLIVIA	KZ	KAZAKHSTAN	SL	SIERRA LEONE
BA	BOSNIA AND HERZEGOVINA	KE	KENYA	SG	SINGAPORE
BW	BOTSWANA	KO	KOSOVO	SK	SLOVAKIA
BR	BRAZIL	KW	KUWAIT	SI	SLOVENIA
BN	BRUNEI	KG	KYRGYZSTAN	ZA	SOUTH AFRICA
BG	BULGARIA	LA	LAOS	KR	SOUTH KOREA
BF	BURKINA FASO	LV	LATVIA	SS	SOUTH SUDAN
BY	BURUNDI	LB	LEBANON	ES	SPAIN
KH	CAMBODIA	LS	LESOTHO	LK	SRI LANKA
CM	CAMEROON	LR	LIBERIA	SD	SUDAN
CA	CANADA	LY	LIBYA	SR	SURINAME
KY	CAYMAN ISLANDS	LI	LIECHTENSTEIN	SZ	SWAZILAND
CD	CHAD	LT	LITHUANIA	SE	SWEDEN
CL	CHILE	LU	LUXEMBOURG	CH	SWITZERLAND
CN	CHINA	MO	MACAO	SY	SYRIA
CO	COLOMBIA	MK	MACEDONIA	TW	TAIWAN
CG	CONGO	MG	MADAGASCAR	TJ	TAJIKISTAN
CD	CONGO, THE DEMOCRATIC REPUBLIC OF THE	MW	MALAWI	TZ	TANZANIA
CR	COSTA RICA	MY	MALAYSIA	TH	THAILAND
IV	COTE D'IVOIRE	ML	MALI	TO	TOGO
HR	CROATIA	MT	MALTA	TT	TRINIDAD AND TOBAGO
CU	CUBA	MR	MAURITANIA	TN	TUNISIA
CY	CYPRUS	MUS	MAURITIUS	TR	TURKEY
CZ	CZECH REPUBLIC	MX	MEXICO	TM	TURKMENISTAN
DK	DENMARK	FM	MICRONESIA	UG	UGANDA
DJ	DJIBOUTI	MD	MOLDOVA	UA	UKRAINE
DO	DOMINICAN REPUBLIC	MC	MONACO	AE	UNITED ARAB EMIRATES
EC	ECUADOR	MN	MONGOLIA	GB	UNITED KINGDOM
EG	EGYPT	ME	MONTENEGRO	US	UNITED STATES
SV	EL SALVADOR	MA	MOROCCO	UY	URUGUAY
ENG	ENGLAND	MZ	MOZAMBIQUE	UZ	UZBEKISTAN
EE	ESTONIA	MM	MYANMAR	VE	VENEZUELA
FJ	FIJI	NA	NAMIBIA	VN	VIETNAM
FI	FINLAND	NP	NEPAL	VG	VIRGIN ISLANDS, BRITISH
FR	FRANCE	NL	NETHERLANDS	VI	VIRGIN ISLANDS, U.S.
GA	GABON	NC1	NEW CALEDONIA	YE	YEMEN
GM	GAMBIA	NZ	NEW ZEALAND	YU	YUGOSLAVIA
GE	GEORGIA	NI	NICARAGUA	ZM	ZAMBIA
		NG	NIGERIA	ZW	ZIMBABWE